

## **CURRICULUM VITAE**

**France Bélanger, Ph.D.**

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### **Education**

Doctor of Philosophy, Business Administration, Information Systems and Decision Sciences,  
University of South Florida, 1997.

Bachelor of Commerce, Joint Honors in Economics and Finance, McGill University, 1985.

Diploma of Collegial Studies in Sciences, Applied Sciences, Ahuntsic College, Canada, 1982.

### **Professional Experience**

#### **Virginia Polytechnic Institute and State University (Virginia Tech)**

2021-present University Distinguished Professor

2013-present R. B. Pamplin Professor, Accounting and Information Systems

2009-present Tom & Daisy Byrd Senior Faculty Fellow, Accounting and Information Systems

2016-present Affiliate Faculty, Hume Center for National Security and Technology

2015-present Affiliate Faculty, Alliance for Social, Political, Ethical, and Cultural Thought

2013-present Affiliate Faculty, Center for Gerontology

2014-2015 Senior Scholar, Institute for Society, Culture and the Environment

2008-2013 Professor, Accounting and Information Systems

2002-2009 Alumni Research Fellow, Accounting and Information Systems

2002-2008 Associate Professor, Accounting and Information Systems

2001-2005 Director, Center for Global Electronic Commerce

1997-2002 Assistant Professor, Accounting and Information Systems

#### **International Appointments**

2020-2023 Visiting Professorial Fellow, School of Information Systems and Technology  
Management, University of New South Wales (Australia)

2017 KoMePol-IT-Fellow, University of Koblenz-Landau (Germany)

2011-2017 Visiting Professor, Addis Ababa University (Ethiopia)

2009 Erskine Visiting Fellow, University of Canterbury (New Zealand)

2006 Fulbright Distinguished Chair in MIS, Technical University of Lisbon (Portugal)

1983-1985 Assistant Instructor, McGill University (Canada)

#### **University of South Florida**

1994-1997 Teaching Assistant, Information Systems and Decision Sciences

1995-1997 Instructor, Continuing Education and Lifelong Learning

1993-1994 Research Assistant

#### **Industry**

1995 Research Assistant, Salomon Brothers Inc. (Tampa, FL)

1992 Account Executive: Médiatel (Bell Canada; Montreal, Canada)

1991-1992 Account Executive: Téléglobe Inc. (Montreal, Canada)

1987-1991 Marketing Representative, Large Systems, IBM Canada Ltd. (Montreal, Canada)

1985-1987 Systems Engineer: IBM Canada Ltd. (Montreal, Canada)

## **Research Interests**

Dr. Bélanger's research focuses on digital interactions between individuals, businesses, and governments and on the resulting information privacy and security issues.

As of December 31, 2021, Dr. Bélanger has an H-index of 49 with over 16,800 Google citations. This includes 7 publications with over 00 citations, of which 3 are above 1200 and 1 above 2700 citations. She has won three international research awards for her published work, a lifetime academic achievement award, numerous university research awards, and several best conference paper awards. She has received more than \$1.5 million in research grants. She is listed in the Stanford Study of the 1% most cited authors across all fields and all times.

## **Research Activities**

### **Refereed Journal Publications<sup>1</sup>**

1. James, T. L., Bélanger, F., and Lowry, P. B. (forthcoming). The Mediating Role of Fitness Technology Enablement of Psychological Need Satisfaction and Frustration on the Relationship between Goals for Fitness Technology Use and Use Outcomes (October 30, 2021). *Journal of the Association for Information Systems (JAIS)* (accepted 17-Oct-2021), Available at SSRN: <https://ssrn.com/abstract=3953471>.  
❖ SSRN Top 10 downloads weeks ending December 19 and December 26
2. James, T., Calderon, E. D., Bélanger, F. and Lowry, P. B. (forthcoming). The Mediating Role of Group Dynamics in Shaping Received Social Support from Active and Passive Use in Online Health Communities, *Information & Management*, accepted 12-27-2021.
3. Zorina, A., Bélanger, F., Kumar, N., and Clegg, S. 2021. Watchers, Watched, and Watching in the Digital Age: Reconceptualization of IT Monitoring as Complex Action Nets, *Organization Science*, 32:6, 1571-1596, <https://doi.org/10.1287/orsc.2021.1435>.
4. Bélanger, F., Crossler, R. E., and Correia, J. 2021. Privacy Maintenance in Self-Digitization: The Effect of Information Disclosure on Continuance Intentions, *The DATA BASE for Advances in Information Systems*, 52:2, 7-24, <https://doi-org.ezproxy.lib.vt.edu/10.1145/3462766.3462769>.
5. Van Slyke, C. and Bélanger, F. 2020. Explaining the Interactions of Humans and Artifacts in Insider Security Behaviors: The Mangle of Practice Perspective, *Computers & Security*, 99, 1-16, December, <https://doi.org/10.1016/j.cose.2020.102064>.
6. Bélanger, F. and James, T., 2020. A Theory of Multilevel Information Privacy Management for the Digital Era, *Information Systems Research*, 31:2, 510-536, <https://doi.org/10.1287/isre.2019.0900>.
7. Crossler, R. E. and Bélanger, F. 2019. Why Would I Use Privacy Settings on My Smartphone? The Roles of Motivation and Contextual Knowledge, *Information Systems Research*, 30:3, 995-1006. <https://doi.org/10.1287/isre.2019.0846>.

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<sup>1</sup> Citation counts provided only for articles with > 1000 Google citations.

8. Bélanger, F. and Crossler, R. E., 2019. Dealing with Digital Traces: Understanding Protective Behaviors on Smartphones, *Journal of Strategic Information Systems*, 28:1, 34-49. <https://doi.org/10.1016/j.jsis.2018.11.002>.
9. Crossler, R. E., Bélanger, F., and Ormond, D., 2019. The Quest for Complete Security: An Empirical Analysis of Home Users' Multi-Layered Protection from Security Threats, *Information Systems Frontier*, 21:2, 343-357. <https://doi.org/10.1007/s10796-017-9755-1>.  
❖ **Altmetrics = 6**
10. Crossler, R. E.; Di Gangi, P. M.; Johnston, A. C.; Bélanger, F. and Warkentin, M. 2018. Providing Theoretical Foundations: Developing an Integrated Set of Guidelines for Theory Adaptation, *Communications of the Association for Information Systems*, 43, Article 31, <https://aisel.aisnet.org/cais/vol43/iss1/31>.
11. Apostolou, B., Bélanger, F. and Schaupp, L. C. 2017. Online Communities: Satisfaction and Continued Use Intentions, *Information Research*, 22:4, paper 774, <http://InformationR.net/ir/22-4/paper774.html>.
12. Bélanger, F., Collignon, S., Enget, K., and Negangard, E., 2017. Determinants of Early Conformance with Information Security Policies, *Information & Management*, 54:7, 887-901, <http://dx.doi.org/10.1016/j.im.2017.01.003>.
13. Schaupp, L. C. and Bélanger, F., 2016. Social Commerce Benefits for Small Businesses: An Organizational Level Study, *Journal of Organizational and End User Computing*, 28:3, 49-66.
14. Trinkle, B., Crossler, R. E., and Bélanger, F. 2015. Voluntary Disclosures via Social Media and the Role of Comments, *Journal of Information Systems*, 29:3, 101-121.
15. Crossler, R. E., and Bélanger, F. 2014. An Extended Perspective on Individual Security Behaviors: Protection Motivation Theory and a Unified Security Practices (USP) Instrument, *The Database for Advances in Information Systems*, 45:4, 51-71.  
❖ **Journal Paper of the Year Award; Nominated for AIS Paper of the Year Award**
16. Picoto, W. N., Bélanger, F., and Palma-Dos-Reis, A., 2014. An Organizational Perspective on M-business: Usage Factors and Value Determination, *European Journal of Information Systems*, 23:5, 571-592.
17. Bélanger, France; Cefaratti, Meghann; Carte, Traci; and Markham, Steven E. 2014. Multilevel Research in Information Systems: Concepts, Strategies, Problems, and Pitfalls, *Journal of the Association for Information Systems*, 15:9, 614-650, Article 1, <http://aisel.aisnet.org/jais/vol15/iss9/1>.
18. Schaupp, L. C. and Bélanger, F., 2014. The Value of Social Media Value for Small Businesses, *Journal of Information Systems*, 28:1, 187-207.
19. Rufín, R., Bélanger, F., Molina, C. M., Carter L., and Sanchez Figueroa, J. C., 2014. A Cross-Cultural Comparison of Electronic Government Adoption in Spain and the USA, *International Journal of Electronic Government Research*, 10:2, April-June, 43-59.

20. Picoto, W., Bélanger, F., and Palma Dos Reis, A., 2014. A Technology-Organization-Environment (TOE)-Based M-Business Value Instrument, *International Journal of Mobile Communications*, 12:1, 78-101.
21. Bélanger, F., Crossler, R. E., Hiller, J. S., Hsiao, M., and Park, J-P. 2013. POCKET: A Tool for Protecting Children's Privacy Online, *Decision Support Systems*, 54:2, 1161-1173.  
❖ **Key article for the 2013 Informs ISS Design Science Award**
22. Bélanger, F., Watson-Manheim, M. B., and Swan, B. 2013. A Multi-level Socio-Technical Systems Telecommuting Framework, *Behaviour and Information Technology*, 32:12, 1257-1279. <http://dx.doi.org/10.1080/0144929X.2012.705894>.
23. Picoto, W., Bélanger, F., and Palma Dos Reis, A., 2013. M-Business Organizational Benefits and Value: A Qualitative Study, *Journal of Organizational Computing and Electronic Commerce*, 23:4, 287--324,  
<http://www.tandfonline.com/doi/full/10.1080/10919392.2013.837789>.
24. Xu, H., Crossler, R. E., Bélanger, F., 2012. A Value Sensitive Design Investigation of Privacy-Enhancing Tools in Web Browsers, *Decision Support Systems*, 54:1, 424-433.  
❖ **Key article for the 2013 Informs ISS Design Science Award**
25. Carter, L. and Bélanger, F., 2012. Internet Voting and Political Participation: An Empirical Comparison of Technological and Political Factors, *Database for Advances in Information Systems*, 43:3, 26-46.
26. Bélanger, F. and Carter, L., 2012. Digitizing Government Interactions with Constituents: An Historical Review of E-government Research in Information Systems, *Journal of the Association for Information Systems*, 13:5, <http://aisel.aisnet.org/jais/vol13/iss5/1>, 363-394.
27. Bélanger, F., 2012. Theorizing in Information Systems Research Using Focus Groups, *Australasian Journal of Information Systems*, 17:2, 109-135.
28. Henderson, D. H., Sheetz, S., and Bélanger, F., 2012. Explaining Developer Attitude toward Using Formalized Commercial Methodologies: Decomposing Perceived Usefulness, *Information Resources Management Journal*, 25:1, 1-20.
29. Bélanger, F. and Crossler, R. E., 2011. Privacy in the Digital Age: A Review of Information Privacy in IS Literature, *MIS Quarterly*, 35:4, 1017-1041.  
❖ **Over 1090 Google, 375 WoS and 568 Scopus citations (Altmetric = 3)**
30. Harris, A. L., Bélanger, F., Loch, K., Murray, M. C., Urbaczewski, A., 2011. Study Abroad as an Education Experience: Challenges, Realizations, and Lessons Learned, *Communications of the AIS*, 28:1, Article 2.
31. Bélanger, F. and Carter, L., 2010. The Impacts of the Digital Divide on Citizens' Intentions to Use Internet Voting, *International Journal on Advances in Internet Technology*, 10:3-4, 203-211.
32. Schaupp, L. C., Bélanger, F., and Crossler, R., 2010. The Fraud Pentagon: A Framework of IT-Based Fraud, *E-Business Review*, 10, 126-130.

33. Van Slyke, C., Lou, H., Belanger, F., and Varadharajan, S. 2010. The Influence of Culture on Consumer-Oriented Electronic Commerce Adoption, *Journal of Electronic Commerce Research*, February, 11:1, 30-40.
34. Van Slyke, C., Bélanger, F., Hightower, R., and Johnson, R. D. 2010. Gender-Based Differences in Consumer E-commerce Adoption, *Communications of the AIS*, (26: Article 2), January, 17-34.
35. Crossler, R. E., and Bélanger, F., 2009. The Effects of Security Education Training and Awareness Programs and Individual Characteristics on End User Security Tool Usage, *Journal of Information Systems Security*, (5:3), 3-22.
36. Schaupp, L. C., Bélanger, F., and Fan, W. 2009. Examining the Success of Websites Beyond E-Commerce: An Extension of the IS Success Model, *Journal of Computer Information Systems*, (49:4), Summer, 42-52.
37. Bélanger, F. and Carter, L., 2009. The Impact of the Digital Divide On E-Government Use, *Communications of the ACM*, 52:4, April, 132-135.
38. Van Slyke, C., Bélanger, F. and Comunale, C. L., 2009. A Behavioral Belief Model of trustworthiness in Consumer-Oriented E-Commerce, *Journal of Electronic Commerce in Organizations*, 7:2, April-June, 22-43.
39. Hiller, J. S., Bélanger, F., Hsiao, M., and Park, J.-M., 2008. POCKET Protection, *American Business Law Journal*, 45:3, Fall, 417-453.  
 ❖ **Recipient of the 2008 Hoeber Excellence in Research Award**
40. Barkhi, R., Bélanger, F., and Hicks, J. O., 2008. A Model of the Determinants of Purchasing from Virtual Stores, *Journal of Organizational Computing and Electronic Commerce*, 18:3, 177-196.
41. Bélanger, F. and Carter, L. 2008. Trust and Risk in E-government Adoption, *Journal of Strategic Information Systems*, 17:2, 165-176.  
 ❖ **Over 1250 Google, 413 WoS and 614 Scopus citations (Altmetrics = 1)**
42. Bélanger, F. and Allport, C. 2008. Collaborative Technologies in Knowledge Telework: An Exploratory Study," *Information Systems Journal*, 18:1, 101-121.
43. Bélanger, F., Lewis, T., Kasper, G. M., Smith, W. J., and Harrington, K. V., 2007. Are Computing Students Different? An Analysis of Coping Strategies and Emotional Intelligence, *IEEE Transactions on Education*, 50:3, 188-196.  
 ❖ **Recipient of the 2008 IEEE Education Society Research Excellence Award.**
44. Watson-Manheim, M. B. and Bélanger, F., 2007. Communication Media Repertoires: Dealing with the Multiplicity of Media Choices, *MIS Quarterly*, 31:2, 267-293.
45. Bélanger, F., Fan, W., Schaupp, L. C., Krishen, A., Everhart, J., Poteet, D., and Nakamoto, K., 2006. Web Site Success Metrics: Addressing the Duality of Goals, *Communications of the ACM*, 49:12, 114-116.

46. Bélanger, F. and Watson-Manheim, M. B., 2006. Virtual Teams and Multiple Media: Structuring Media Use to Attain Strategic Goals, *Group Decision and Negotiations*, 15:4, 299-321.
47. Bélanger, F. and Hiller, J. S., 2006. A Framework for E-Government: Privacy Implications, *Business Process Management Journal*, 12:1, 48-60.
48. Van Slyke, C., Bélanger, F. and Sridhar, V. 2005. A Comparison of American and Indian Consumers Perceptions of Electronic Commerce, *Information Resources Management Journal*, 18:2, 24-40.
49. Carter, L. and Bélanger, F., 2005. The Utilization of E-Government Services: Citizen Trust, Innovation and Acceptance Factors, *Information Systems Journal*, 15:1, 5-25.  
 ❖ **Over 2465 Google, 759 Wos and 1187 Scopus citations (Altmetrics = 4)**  
 ❖ **ISJ Top Cited Paper of All Time (2021):**  
<https://onlinelibrary.wiley.com/page/journal/13652575/homepage/top-cited-papers.html>.
50. Bélanger, F., Carter, L., and Schaupp, L. C., 2005. U-Government: A Framework for the Evolution of E-Government, *International Journal of Electronic Government*, 2:4, 426-445.
51. Schaupp, L. C. and Bélanger, F., 2005. A Conjoint Analysis of On-Line Consumer Satisfaction," *Journal of Electronic Commerce Research*, 6:2, 95-111.
52. Van Slyke, C., Bélanger, F., and Comunale, C., 2004. Factors Influencing the Adoption of Web-Based Shopping: The Impact of Trust, *The Data Base for Advances in Information Systems*, 35:2, 32-49.
53. Carter, L. and Bélanger, F., 2004. The Influence of Perceived Characteristics of Innovating on E-government Adoption, *Electronic Journal of E-Government*, 2:1, 11-20.
54. Bélanger, F., Hiller, J. S., and Smith, W. J., 2002. Trustworthiness in Electronic Commerce: The Role of Privacy, Security, and Site Attributes, *Journal of Strategic Information Systems*, 11:3/4, 245-270.  
 ❖ **Over 1525 Google Citations, 432 WoS and 652 Scopus citations (Altmetrics = 1)**
55. Watson-Manheim, M. B. and Bélanger, F., 2002. Support for Communication-based Work Processes in Virtual Work, *E-Service Journal*, 1:3, 61-82.
56. Van Slyke, C., Comunale, C., and Bélanger, F., 2002. Gender Differences in Perceptions of Web-Based Shopping, *Communications of the ACM*, 45:8, 82-86.
57. Bélanger, F., Watson-Manheim, M. B., and Jordan, D. H., 2002. Aligning IS Research and Practice: A Research Agenda for Virtual Work, *Information Resources Management Journal*, 15:3, 48-70.
58. Bélanger, F. and Van Slyke, C., 2002. Abuse or Learning? *Communications of the ACM*, 45:1, 64-65.
59. Bélanger, F., Collins, R. W., and Cheney, P. H., 2001. Technology Requirements and Work Group Communication for Telecommuters, *Information Systems Research*, 12:2, 155-176.

60. Van Slyke, C; Bélanger, F; Kittner, M. 2001. ACEnet: Facilitating, Economic Development through Small Business Electronic Commerce, *Journal of Cases on Information Technology*, 3:1, 1-20.
61. Bélanger, F. and Van Slyke, C., 2000. End-User Learning Through Application Play?, *Information Technology, Learning and Performance Journal*, 18:1, 61-70.
62. Bélanger, F., 1999. Communication Patterns in Distributed Work Groups: A Network Analysis, *IEEE Transactions on Professional Communication*, 42:4, 261-275.
63. Bélanger, F., 1999. Workers' Propensity to Telecommute: An Empirical Study, *Information & Management*, 35:3, 139-153.
64. Bélanger, F. and Collins, R. W., 1998. Distributed Work Arrangements: A Research Framework, *The Information Society*, 14:2, 137-152.
65. Bélanger, F. and Jordan, D. H., 1998. Cybertools for Instructors: Using the Internet and the World Wide Web to Enhance Learning in the Classroom, *Journal of Information Systems Education*, 9:1&2, 3-9.

#### **Journal Editorials**

1. Bélanger, F. and Xu, H. 2015, The Role of Information Systems Research in Shaping the Future of Information Privacy, *Information Systems Journal*, 26:6, 573-578.
2. Xu, H., and Bélanger, F. 2013. Information Systems Journal Special Issue on: Reframing Privacy in a Networked World, *Information Systems Journal* (23:4), 371-375.
3. Davison, R., Bélanger, F., Ahuja, M., and Watson-Manheim, M. B., 2006. Introduction: Virtual Work, Teams, and Organizations, *Information Technology & People*, 19:4, 296-298.
4. Bélanger, F., 2006. E-commerce Web Development: Perspective from the Field, *Journal of Electronic Commerce in Organizations*, 4:2, i-iv.
5. Ahuja, M., Bélanger, F., and Watson-Manheim, M. B., 2004. Introduction to Special Section on Contemporary Virtual Environments, *The Data Base for Advances in Information Systems*, 35:1, 37-40.
6. Bélanger, F., 2004. The Role of E-Commerce in Knowledge-based Service Industries, *Journal of Electronic Commerce in Organizations*, 2:1, i-v.

#### **Other Publications**

1. Smith, W. J., Bélanger, F., Lewis, T., and Honaker, K. 2007. Training to Persist in Computing Careers, *SIGCSE Inroads - Association for Computing Machinery (ACM)*, 39:4, December, 119-120.
2. Hiller, J. S., Bélanger, F., McGehee, N. G., and Hicks, S. A., 2006. The Queensland Rainforest Resort Case, *European Case Clearinghouse*.

3. Bélanger, F. 2005. Book Reviews: Encyclopedia of Information Science and Technology, *Information Resources Management Journal*, 18:4, October-December, 98-99.
4. Bélanger, F., 2002. Organizations Can Use Distance Learning to Develop Expertise, *Information Management*, 15:1/2, Spring, 30-31.
5. Hiller, J. S. and Bélanger, F. 2001. Privacy Strategies for Electronic Government, *The PricewaterhouseCoopers Endowment for the Business of Government Report*, January, 162-198.
  - ❖ **Over 690 Google and 123 Scopus citations**

## Books

1. Bélanger, F., Van Slyke, C., and Crossler, R. E., 2022, *Information Systems for Business: An Experiential Approach*, 4th Edition, Prospect Press, Burlington, VT. Print ISBN: 9781943153886, eText ISBN: 9781943153879
  - ❖ Textbook is used in 70 institutions in 16 countries (Per Prospect press – January 2022).
2. Bélanger, F., Van Slyke, C., and Crossler, R. E., 2018, *Information Systems for Business: An Experiential Approach*, 3rd Edition, Prospect Press, Burlington, VT.
  - ❖ Textbook translated in Greek..
3. Bélanger, F., Van Slyke, C., and Crossler, R. E., 2016, *Information Systems for Business: An Experiential Approach*, 2nd Edition, Prospect Press, Burlington, VT, ISBN: 978-1-943153-00-8 (e-text) and 978-1-943153-01-5 (printed).
4. Bélanger, F. and Van Slyke, C. 2012. *Information Systems for Business: An Experiential Approach*, John-Wiley & Sons.
5. Van Slyke, C. and Bélanger, F., 2003. *Electronic Business Technologies*, John-Wiley & Sons: New York, NY, ISBN: 0471393924.
  - ❖ Textbook translated in Chinese.
6. Bélanger, F. and Jordan, D. H., 2001. *Evaluation and Implementation of Distance Learning: Technologies, Tools and Techniques*, Idea Group Publishing: Hershey, PA, ISBN: 1878289632.
  - ❖ **Over 650 Google citations**

## Book Chapters

1. Schaupp, L. C. and Bélanger, F. 2019, Social Commerce Benefits for Small Businesses: An Organizational Level Study, in Khows-ropour, M (Ed.), *Social Entrepreneurship: Concepts, Methodologies, Tools, and Applications*, 1237-1255. <https://www.igi-global.com/chapter/social-commerce-benefits-for-small-businesses/224809>.
2. Rufín, R., Bélanger, F., Molina, C. M., Carter, L. Sánchez Figueroa, J. C. 2018. A Cross-Cultural Comparison of Electronic Government Adoption in Spain and the USA. Mehdi Khosrow-Pour, (Ed.) *Technology Adoption and Social Issues: Concepts, Methodologies, Tools, and Applications*, Chapter 21, Idea Group Publishing: Hershey, 476-493, DOI: 10.4018/978-1-5225-5201-7.



3. Bélanger, F., Crossler, R. E., Hiller, J. S., Park, J.-M., and Hsiao, M. 2009. In Rao, H. R. and Upadhyaya, S. (Eds.), *Children Online Privacy: Issues with Parental Awareness and Control*, *Annals of Emerging Research in Information Assurance, Security and Privacy Services*, Volume 4, Emerald Group Publishing, 311-333.
4. Van Slyke, C; Bélanger, F; Kittner, M. 2006. ACEnet: Facilitating, Economic Development through Small Business Electronic Commerce. In Khosrowpour, M. (Ed.), *Cases on Strategic Information Systems*, Idea Group Publishing: Hershey, PA, 336-357.
  - a. Van Slyke, C; Bélanger, F; Kittner, M. 2001. Facilitating, Economic Development through Small Business Electronic Commerce. In Khosrowpour, M. (Ed.), *Pitfalls and Triumphs of Information Technology Management*, Idea Group Publishing: Hershey, PA, 1-20.
5. Chang, D. Y., Bélanger, F. and Uysal, M., 2006. The Relationship among Trustworthiness, Time Lapse, and Online Reservation in the Hospitality and Tourism Industry. In Chen, J.S. (Ed.), *Advances in Hospitality and Leisure*, 2:179-198.
6. Bélanger, F., 2005. Virtual Work Research Agenda. In M. Khosrow-Pour (Ed.), *Encyclopedia of Information Science and Technology*, Idea Group Publishing: Hershey, PA, 3013-3017.
7. Bélanger, F., Watson-Manheim, M. B., and Jordan, D. H., 2003. Aligning IS Research and Practice: A Research Agenda for Virtual Work (Chapter 1). In M. Khosrow-Pour (Ed.), *Advanced Topics in Information Resources Management*, Idea Group Publishing: Hershey, PA, 2:1-31.
8. Griffin, M. T., Bélanger, F., and Van Slyke, C., 2002. Multi-Dimensional B2B Auctions and Exchanges. In Fazlollahi, B. (Ed.), *Strategies for eCommerce Success*, IRM Press: Hershey, PA, 271-277.
9. Van Slyke, C; Bélanger, F; Kittner, M. 2001. Using Actor Network Theory to Identify Factors Affecting the Adoption of E-Commerce in SMEs. In Khosrowpour, M. (Ed.), *Annals of Cases on Information Technology Applications and Management in Organizations*, Volume 3, Idea Group Publishing: Hershey, PA, 1-20.
10. Hiller, J. S. and Bélanger, F., 2001. Privacy Strategies for Electronic Government. In Abramson, M.A. and Means, G.E. (Eds.), *E-Government 2001*, Rowman & Littlefield Publishers: New York, NY, 162-198.

### **Refereed Conference Proceedings**

1. Bélanger, F., Crossler, R. E., Allen, K. R., Resor, J. M., Kissel, H. & Finch, T. 2022. Family Tensions and Information Privacy: A Barrier to Diffusion of Proximity Tracing Applications? *Hawaii International Conference on Systems Sciences*, Lahaina, Maui, HI, January 4-7, 2022.
2. Martins, P., Bélanger, F., Picoto, W., 2021. A Theory of Heterogeneous Collective Constructs in IT-Mediated Environments, *Journal of the Association for Information Systems Theory Development Workshop*, ICIS 2021, Austin/Virtual, December 12, 2021.
3. Allen, K. R., Jessica, R., Finch, T., Crossler, R. E., & Bélanger, F. 2021. Family tensions around contact tracing technology during COVID-19. In J. B. Yorgason (Chair), *US and International Perspectives of Ways Families Have Been Affected by And Adjusted to the*

*COVID-19 Pandemic* [Invited Symposium]. National Council on Family Relations Annual Conference, Baltimore, MD, November 2, 2021.

4. Daultrey, S., Abrahams, C., and Bélanger, F., Cyber intelligence sharing: governance networks or networked governance? *Cybersecurity Law and Policy Scholars Conference (CLPSC)*, Minnesota Law School, Minneapolis, MN, October 1-2, 2021.
5. Bélanger, F., Resor, J. M., Crossler, R. E., Finch, T., & Allen, K. R., 2021. Smart Home Speakers and Family Information Disclosure Decisions, *America's Conference on Information Systems (AMCIS)*, Virtual Conference, August 9-13, 2021.
6. Crossler, R. E. Bélanger, F. Torres, C. Johnston, A. Warkentin, M. 2021, Understanding Unstable Information Systems Phenomena: A Punctuated Equilibrium Perspective, *Proceedings of the Hawaii International Conference on Systems Sciences*, January 4-8, HI.
7. Allen, K. R., Resor, J. M., Bélanger, F., & Crossler, R. E. 2020. Adopting Alexa: Families' Perspectives on Learning a New Technology, *Proceedings of the Annual Conference of the National Council on Family Relations*, St. Louis, MO, November.
8. Bélanger, F., Carter, L., and Maier, L. 2019. The Long-term Effects of Digitalization: From Privacy Apathy to Democratic Indifference, *IFIP WG8.2 OASIS Workshop on Post-digitalization*, Munich, Germany, December 14.
9. Bélanger, F., Crossler, R. E., Allen, K, and Resor, J. 2019. The Blurring of Intergenerational Family Boundaries and Digitalization: Long-term Effects of Smart Technologies in Home Environments, *IFIP WG8.2 OASIS Workshop on Post-digitalization*, Munich, Germany, December 14.
10. Choi, D., Lowry, P. B., and Bélanger, F. 2019. The Theory of Unbounded Cognitive Biases: Combining Rationality and Emotion toward Privacy and Security Risk Disclosure in Internet of Things Environments, *Journal of the Association for Information Systems Theory Development Workshop*, Munich, Germany, December 15.
11. Van Slyke, C., Bélanger, F. and Maasberg, M., 2019. A Social Material Perspective on the Cyber Security Literature, *IFIP Working Group 8.11/11.13 Dewald Roode Information Security Workshop*, Bossier City, LA, USA, on October 4-5.
12. Crossler, R., Choo, R., and Bélanger, F., 2018. Intelligent Home Assistant Use in the Home Environment, *Proceedings of the Americas Conference on Information Systems*, New Orleans, LA, August 16-18.
13. Bélanger, F. and James, T.L., 2017. A Grounded Theory Model of Mobile Technology Addiction, *Proceedings of the Decision Sciences Institute National Conference*, Washington DC, November 18-20.
14. Bélanger, F. and James, T.L., 2017. A Qualitative Study of Multilevel Information Privacy Norms, *IFIP WG8.11/11.13 Dewald Roode Workshop on Information Security*, October 6-7, Tampa, FL.

15. Crossler, R. E and Bélanger, F. 2017. The Mobile Privacy-Security Knowledge Gap Model: Understanding Behaviors, *Proceedings of the 2017 Hawaii International Conference on Systems Sciences*, Big Island, HI, January 4-8.
16. Martins, P., Picoto, W., and Belanger, F., 2016. IS Continuance, Team Ambidexterity, and Team Performance: A Multilevel Approach, *Proceedings of the Proceedings of the International Conference on Information Systems*, December 11-14, Dublin, Ireland.
17. Arage, T., Bélanger, F and Tesema, T., 2016. Investigating the Moderating Impact of National Culture in Information Systems Security Policy Violation: The Case of Italy and Ethiopia, *Proceedings of the 10th Mediterranean Conference on Information Systems*, Pafos, Cyprus, September 4-6.
18. Borena, C., Bélanger, F., Ejigu, D., and Anteneh, S. 2015. Conceptualizing Information Privacy Concern in Low-Income Countries: An Ethiopian Language Instrument for Social Network Sites Context, *Proceedings of the Americas Conference on Information Systems (AMCIS)*, San Juan, Puerto Rico, August 13-15.
19. Arage, T., Bélanger, F., and Beshah, T. 2015. Influence of National Culture on Employees' Compliance with Information Systems Security (ISS) Policies: Towards ISS Culture in Ethiopian Companies, *Proceedings of the Americas Conference on Information Systems (AMCIS)*, San Juan, Puerto Rico, August 13-15.
20. Borena, C., Bélanger, F., and Ejigu, D. 2015. Information Privacy Protection Practices in Africa: A Review Through the Lens of Critical Social Theory, *Proceedings of the 2015 Hawaii International Conference on Systems Sciences*, Kauai, HI, January 5-8.
21. Bélanger, F., & Crossler, R. E. 2013. Research in Progress: The Privacy Helper ©2013: A Tool for Mobile Privacy, *Workshop for Information Technology and Systems (WITS)*, Milan, Italy, December 15-18.
22. Crossler, R. C. and Bélanger, F. 2013. Mobile Information Privacy Protection Practices (MIP<sup>3</sup>), *IFIP WG8.11/11.13 Dewald Roode Workshop on Information Security*, Buffalo, NY, October 4-5.
23. Borena, B. and Bélanger, F. 2013. Religiosity and Information Security Policy Compliance, *Proceedings of the Americas Conference on Information Systems (AMCIS)*, Chicago, IL, August 15-17.
24. Borena, B., Bélanger, F., Ejigu, D. 2013. Social Networks and Information Privacy in Low Income Countries, *Proceedings of the Americas Conference on Information Systems (AMCIS)*, Chicago, IL, August 15-17.
25. Zelazny, L., Bélanger, F., and Tegarden, D. 2012. Toward a Model of Information System Development Success: Perceptions of Information Systems Development Team Members, *International Conference on Information Systems (ICIS)*, Orlando, FL, December 14-17.
26. Collignon, S., Bélanger, F., Cook, D. 2012. The Influence of Information Sharing on the Purchase of Road Transportation Services, *Proceedings of the Decision Science Institute Annual Conference*, San Francisco, CA, November 17-20.

27. Bélanger, F. and Enget, K. 2012. How Does Continuous Auditing and Monitoring Impact Employees' Intentions to Commit Fraud?, *I Proceedings of the nforms Annual Meeting*, Phoenix AZ, October 14-17.
28. Abera, T. and Bélanger, F. 2012. Desire for Privacy: Sentiments of End-Users Using Public Computers in Third-World Countries, *International Network of Philosophers of Education (INPE)*, Addis Ababa, Ethiopia, August 15-18.
29. Crossler, R. E. and Bélanger, F. 2012. The Quest for Complete Security Protection: An Empirical Analysis of an Individual's 360 Degree Protection from File and Data Loss, *Proceedings of the Americas Conference on Information Systems*, Seattle, WA, August 9-12.
30. Zelazny, L., Bélanger, F., and Tegarden, D. 2012. Team Members' Perspectives on Information Systems Development Success, *Proceedings of the Americas Conference on Information Systems*, Seattle, WA, August 9-12.
31. Carter, L. and Bélanger, F. 2012. Increasing Political Participation with Internet Voting: A Model of I-Voting Adoption, *Proceedings of the 12th European Conference on eGovernment (ECEG 2012)*, Barcelona, Spain, June 14-15.
32. Picoto, W., Bélanger, F., and Palma Dos Reis, A. 2012. Leveraging on Mobile Business to Enhance Firm Performance: An Organizational Level Study, *Proceedings of the European Conference of Information Systems*, Barcelona, Spain, June 10-13.
33. Bélanger, F., Collignon, S., Enget, K., and Negangard, E. 2011. User Resistance to the Implementation of a Mandatory Security Enhancement, *IFIP WG8.11/11.13 Dewald Roode Workshop on Information Security*, Blacksburg, VA, September 21-22.
34. Bélanger, F., Crossler, R. E. and Hiller, J. S. 2011. Determinants of Online Privacy Protection Behaviors, *IFIP WG8.11/11.13 Dewald Roode Workshop on Information Security*, Blacksburg, VA, September 21-22.
35. Crossler, R. E., and Bélanger, F. 2010. Determinants of Individual Security Behaviors, *IFIP WG8.11/11.13 Roode Workshop on Information Security*, Waltham, MA, October 8-9.
36. Bélanger, F. 2010. Conducting Multi-Level Research in Information Systems: Taking Your Research to Multiple Levels of Analysis, *Proceedings of the 16th Americas Conference on Information Systems*, Lima, Peru, August 12-15.
37. Mills, A., Carter, L., and Bélanger, F. 2010. Conceptualizing Public Service Value in E-government Services, *Proceedings of the 16th Americas Conference on Information Systems*, Lima, Peru, August 12-15, 346.
38. Picoto, W., Palma Dos Reis, A. and Bélanger, F. 2010. How Does Mobile Business Create Value for Firms?, *International Conference on Mobile Business and the 9th Global Mobility Roundtable (ICMB/GMR 2010)*, Athens, Greece, June 13-15, 9-16.
39. Schaupp, L. C., Bélanger, F., and Crossler, R. 2010. The Fraud Pentagon: A Framework of IT-Based Fraud, *10th Annual Conference International Academy of E-Business*, San Francisco, CA, April 1- 4.

❖ **Conference Distinguished Paper**

40. Bélanger, F. and Carter, L. 2010. The Digital Divide and Internet Voting Acceptance, *The Fourth International Conference on Digital Society (ICDS 2010)*, St. Maarten, Netherlands Antilles, February 10-16, 307-310.

❖ **Best Paper Award**

41. Bian, K., Park, J., Hsiao, M., Bélanger, F. and Hiller, J. 2009. Evaluation of Online Resources in Assisting Phishing Detection, *IEEE/IPSJ International Symposium on Applications and the Internet (SAINT 2009)*, Seattle, WA, July,20-24, 30-36.
42. Bian, K., Park, J.-M., Hsiao, M., Bélanger, F., and Hiller, J. S. 2009. Trident: A New Approach for Detecting Phishing Sites Using Online Resources, *18<sup>th</sup> World Wide Web Conference*, Madrid, Spain, April 24-29.
43. Crossler, R. E., Bélanger, F., Hiller, J. S., Park, J.-M., and Hsiao, M., Channakeshava, K., Bian, K., and Korbich, E. 2008. Determinants of Protection Behaviors for Online Privacy of Children, *Proceedings of the 39<sup>th</sup> Annual Meeting of the Decision Sciences Institute*, Baltimore, MD, November 22-25.
44. Lewis, T., Smith, W. J., Bélanger, F., and Harrington, K. V., 2008. Are Technical and Soft Skills Required? The Use of Structural Equation Modeling to Examine Factors Leading to Retention in the CS Major, *Proceedings of the Fourth International Computing Education Research Workshop*, Sydney, Australia, September 6-7, 91-100.
45. Channakeshava, K., Bian, K., Hsiao, M., Park, J.-M., Crossler, R., Bélanger, F., Aggarwal, P., and Hiller, J. S., 2008. On Providing Automatic Parental Consent over Information Collection from Children, *Proceedings of the 2008 International Conference on Security and Management (SAM'08)*, Las Vegas, NV, July 14-17, 196-202.
46. Lewis, T., Smith, W. J., Bélanger, F., and Harrington, K. V., 2008. Determining Students' Intent to Stay in IT Programs: An Empirical Model, *Proceedings of the 2008 SIG CPR Conference*, Charlottesville, VA, April 3-5, 5-11.
47. Crossler, R. E., Bélanger, F., Hiller, J. S., Channakeshava, K., Bian, K., Park, J.-M., and Hsiao, M., 2007. The Development of a Tool to Protect Children's Privacy Online, *2007 Annual International Workshop (WISP 2007) of the AIS Special Interest Group on Information Security and Privacy (SIG-SEC)*, Montreal, Canada, December 8.
48. Crossler, R. E., Bélanger, F., Hiller, J. S., Aggarwal, P., Channakeshava, K., Bian, K., Park, J.-M., and Hsiao, M., 2007. Parents and the Internet: Privacy Awareness, Practices, and Control, *Proceedings of the America's Conference on Information Systems*, Keystone, Colorado, August.
49. Harrington, K. V., Lewis, T., Smith, W. J., and Bélanger, F. 2007. A Qualitative Analysis of Computing Students' Professional Identity and its Relationship to Strategies for Coping with Stressors in the Computing Disciplines, *Proceedings of the America's Conference on Information Systems*, Keystone, Colorado, August, 492.

50. Smith, W. J., Bélanger, F., Lewis, T., and Honaker, K., 2007. Fostering IT Resilience: A Resource Toolkit for Faculty, *Proceedings of the SIG MIS 2007 Conference*, St-Louis, MS, April 19-21, 76.
51. Crossler, R. E., Bélanger, F., and Fan, W., 2006. Determinants of Information Security End User Behavior, *Workshop on Information Security and Assurance*, Milwaukee, WI, Dec. 10.
52. Crossler, R. E. and Bélanger, F., 2006. The Effect of Computer Self-Efficacy on Security Training Effectiveness, *Proceedings of the 2006 Information Security Curriculum Development Conference*, Kennesaw, GA, September 22-23, 124-129.  
❖ **Best Paper Award.**
53. Schaupp, L. C., Fan, W., and Bélanger, F., 2006. Determining Success for Different Website Goals, *Proceedings of the 2006 Hawaii Conference on Systems Sciences*, Kauai, HI, January 4-7, 107b.
54. Bélanger, F. and Carter, L. 2006. The Effects of the Digital Divide on E-government: An Empirical Evaluation, *Proceedings of the Hawaii International Conference on Systems Sciences*, Kauai, HI, January 4-7, 81c.
55. Hiller, J. S., Bélanger, F., Hicks, S. A., and McGehee, N. G., 2005. The Queensland Rainforest Resort Case, *Proceedings of the Academy of Legal Studies in Business*, August.  
❖ **Indiana University-CIBER Award, Distinguished International Case 2005.**
56. Bélanger, F., Kasper, G. M., Harrington, K. V., Carter, L., and Smith, W. J., 2005. Coping Strategies and Emotional Intelligence: New Perspectives on IT Students, *Proceedings of the America's Conference on Information Systems*, Omaha, Nebraska, August 11-14, 249.  
❖ **Best Paper Award.**
57. Bélanger, F., and Carter, L., 2005. Trust and Risk in E-government Adoption, *Proceedings of the America's Conference on Information Systems*, Omaha, Nebraska, August 11-14.
58. Bélanger, F. and Watson-Manheim, M. B., 2005. Multiple Media Usage: Identifying Structuring Mechanisms, *Proceedings of the Group Decision and Negotiation Conference*, Vienna, Austria, July 10-13.
59. Bélanger, F., Everhart, J., Fan, W., Krishen, A., Nakamoto, K., Poteet, D., and Schaupp, L. C., 2005. Web Site Success: The Importance of Convergence in the Duality of Goals, *Proceedings of the International Academy of E-Business*, San Francisco, CA, March 24-27.
60. Van Slyke, C., Bélanger, F., and Hightower, R., 2005. Understanding Gender-based Differences in Consumer E-commerce Adoption, *Proceedings of the 2005 Southern Association for Information Systems Conference*, Savannah, GA, Feb. 25-26, 24-29.
61. Chang, D.Y., Bélanger, F., and Uysal, M., 2004. An Online Purchasing Model: Trustworthiness and Time Lapse in the Hospitality and Tourism Industry. *Proceedings of Research and Academic Papers. Hospitality Information Technology Association (HITA) Annual 11th Conference on Information Technology in the Hospitality Industry*, Dallas, TX, June 20-21.

62. Van Slyke, C. Bélanger, F., Lou, H., and Sridhar, V., 2004. The Influence of Culture on Consumer-Oriented Electronic-Commerce Adoption, *Proceedings of the 2004 Southern Association for Information Systems Conference*, Savannah, GA, Feb. 27-28, 310-315.  
❖ **Best Paper Award**
63. Swan, B., Bélanger, F., and Watson-Manheim, M. B., 2004. Theoretical Foundations for Distributed Work: Multilevel, Incentive Theories to Address Current Dilemmas, *Proceedings of the 37th Hawaii International Conference on Systems Sciences*, Waikoloa, HI, January 5-8.
64. Carter, L. and Bélanger, F., 2004. Citizen Adoption of Electronic Government Initiatives, *Proceedings of the 37th Hawaii International Conference on System Sciences*, Waikoloa, HI, January 5-8.
65. Carter, L. and Bélanger, F., 2003. Diffusion of Innovation & Citizen Adoption of E-Government Services, *Proceedings of the International Conference on Electronic Government*, Pittsburgh, PA, October 1-2.
66. Schaupp, L. C. and Bélanger, F., 2003. Determinants of On-Line Consumer Satisfaction: A Conjoint Analysis, *Proceedings of the Americas Conference on Information Systems*, Tampa, FL, August.
67. Van Slyke, C., Bélanger, F., and Haynes, J., 2003. The Impact of Interface Complexity on Elderly Users: An Extension of the Technology Acceptance Model, *Proceedings of the 2003 Southern Association for Information Systems Conference*, Savannah, GA, March 7-8.
68. Watson-Manheim, M. B., and Bélanger, F., 2002. An In-depth Investigation of Communication Mode Choices in Distributed Teams, *Proceedings of the International Conference on Information Systems*, Barcelona, Spain, December 15-18, 871-876.
69. Bélanger, F., Sridhar, V., and Van Slyke, C., 2002, Comparing the Influence of Perceived Innovation Characteristics and Trustworthiness Across Countries, *Proceedings of the Fifth International Conference on Electronic Commerce Research*, Montreal, Canada, October 23-27.
70. Watson-Manheim, M. B., and Bélanger, F., 2002. Exploring Communication-Based Work Processes in Virtual Work Environments, *Proceedings of the Hawaii International Conference on Systems Sciences*, Waikoloa, HI, January 6-10, 3604-3613.
71. Van Slyke, C., Lou, H., and Bélanger, F., 2001, Cultural Differences in Perceptions of Electronic Commerce: A Comparison of Three Countries, *Proceedings of the Annual National Conference of the Decision Sciences Institute*, San Francisco, CA, Nov. 17-20.
72. Griffin, M. T., Bélanger, F., and Van Slyke, C., 2001. Multi-Dimensional B2B Auctions for Electronic Commerce, *Proceedings of the Information Resource Management Association Conference*, Toronto, Canada, May 20-22, 152-154.
73. Bélanger, F. and Van Slyke, C., 2000. Trust in Consumer Oriented Electronic Commerce, *Proceedings of the Decision Sciences Institute Annual National Meeting*, Orlando, FL, November 18-21, 552-554.

74. Bélanger, F. and Hilmer, K. 2000. Use of Collaborative Technologies in Distributed Work: A Case Study, *Proceedings of the Information Resource Management Association Conference*, Anchorage, Alaska, May 21-24, 259-263.
75. Bélanger, F. and Van Slyke, C., 2000. Perceptions of Business-to-Consumer Electronic Commerce: A Comparison of Two Cultures, *Proceedings of the Information Resource Management Association Conference*, Anchorage, Alaska, May 21-24, 791-792.
76. Bélanger, F., 1998. Telecommuters and Work Groups: A Communication Network Analysis, *Proceedings of the International Conference on Information Systems*, Helsinki, Finland, December 13-16, 365-369.
77. Van Slyke, C. and Bélanger, F., 1998. The Role of Technology Play in Organizational Learning, *Proceedings of the Annual National Meeting of the Decision Sciences Institute*, Las Vegas, NV, November 21-24.
78. Van Slyke, C., Kittner, M., and Bélanger, F., 1998. Identifying Candidates for Distance Education: A Telecommuting Perspective, *Proceedings of the America's Conference on Information Systems*, Baltimore, MD, August 14-16, 666-668.
79. Ferki, J. J., Sheetz, S. D., and Bélanger, F., 1998. Electronic Work Papers for Audit Teams: A Study of Information System Adoption, *Proceedings of the Americas Conference on Information Systems*, Baltimore, MD, August 14-16, 12-14.
80. Bélanger, F., 1997. Collaborative Teaching: Using Virtual Mentors, *Proceedings of the Annual Meeting of the Decision Sciences Institute*, San Diego, CA, Nov. 22-25, 103-105.
81. Bélanger, F., 1996. Distributed Work Arrangements: Impacts of Advanced Information Technologies, Work Coordination Mechanisms and Communication Requirements," *Proceedings of the America's Conference on Information Systems*, Phoenix, AZ, August 16-18, 941-943.
82. Bélanger, F. and Collins, R. W., 1996. Identifying Candidates for Successful Telecommuting Outcomes, *Proceedings of the Telecommuting '96 Conference*, Jacksonville, FL, April 25-26.
83. Hevner, A. R., Bélanger, F., and Van Slyke, C., 1995. Implementing Phase Containment Metrics for Software Quality Improvement, *Proceedings of the Fifth Annual Workshop on Information Technology & Systems*, Nijenrode, Netherlands, December 9-10, 249-257.
84. Bélanger, F. and Jordan, D. H., 1995. Assessment of the World Wide Web as a Teaching Tool, *Proceedings of the Information Systems Education Conference 1995*, Charlotte, NC, Nov. 3-5, 94-100.
85. Bélanger, F., Burns, M. B., and Will, R. P., 1995. Transference of Power: Shifting Expertise to Expert System Developers, *Proceedings of the IEEE Eleventh Conference on Artificial Intelligence for Applications*, Los Angeles, CA, February 20-22, 65-71.

## **Abstracts**



1. James, T.L., Bélanger, F., Villacis Calderon, E. 2017, Virtual Health Communities and Social Support, *Decision Sciences Institute National Conference*, Washington, DC, November 18-20.
2. James, T.L. and Bélanger, F. 2017, Fitness Technology Use and Wellness Outcomes, *Decision Sciences Institute National Conference*, Washington, DC, November 18-20.
3. Arage, T., Belanger, F and Tesema, T., 2016, An Empirical Investigation of the Role of Culture on Employees' Information Systems Security Policy Compliance: Developing Economy Context, *Americas Conference on Information Systems*, San Diego, CA, August 11-14.
4. Bélanger, F. Watson-Manheim, M. B., Harrington, S., Johnson, N., and Neufeld, D., 2007. The IT Artifact and Telecommuting, *IFIP WG 8.2/9.5 Conference on Virtuality and Virtualization*, Portland, OR, July 29–31, 391.
5. Hiller, J. S., Bélanger, F., Aggarwal, P., Hsiao, M., Park, J.-M., Crossler, R. E., Channakeshava, K., and Bian, K., 2007. COPPA, Parental Consent, and Website Compliance, *Mid-Atlantic Academy of Legal Studies in Business*, March 23-24.
6. Harrington, K. V., Lewis, T. L., Smith, W. J., Bélanger, F., and Kasper, G. M., 2006. Effects of Distal and Proximal on Characteristics Academic Success for African-American and Caucasian IT Students, *Proceedings of the 2006 Academy of Management*, Atlanta, GA, August.
7. Bélanger, F. and Smith, W. J., 2005. Training to Persist in IT: Failure is not an Option, *Richard Tapia Celebration of Diversity in Computing Conference*, Albuquerque, New Mexico, October 19-22.
8. McGehee, N.G., Bélanger, F., Hicks, S. A., and Hiller, J. S., 2005. Teaching Ethics and Security in Hospitality and Tourism, *Southeast Tourism Society Research Symposium*, Biloxi, MS, March 20-22.
9. Harrington, K. V., Carter, L., Bélanger, F., Kasper, G. M., and Smith, W. J., 2005, PACE: The Persistence of African-Americans in Computing Education, *Mid-Atlantic Conference on Diversity*, Roanoke, VA, March 17-18.
10. Bélanger, F., Jordan, D. H., Kraut, R. E., Shumpert, L., and Watson-Manheim, M. B., 1999. A Research Agenda for Virtual Work: Are We Asking the Right Questions? *International Conference on Information Systems*, Charlotte, NC, December 13-15, 566-568.
11. Bélanger, F. and Jordan, D. H., 1999. Distance Education and Training Workshop, *Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, November 20-23, 15.
12. Bélanger, F., Blanton, J. E., Kittner, M., and Van Slyke, C., 1999. Teaching the Management Information Systems Capstone Course, *Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, November 20-23, 234.
13. Barkhi, R., Bélanger, F., and Tegarden, D. P., 1999. Application of Visualization Technologies to Electronic Commerce, *INFORMS Conference*, Cincinnati, OH. May 2-5.

14. Bélanger, F. and Blanton, J. E., 1994. Executive Information Systems: Review of Research and Suggestions for Future Directions, *Proceedings of the 1994 Annual National Meeting of the Decision Sciences Institute*, Honolulu, Hawaii, November 19-22, 491.

### **Keynote/ Commencement Addresses**

1. Bélanger, F., Keynote Speaker, Knowledge in the Service of Information Privacy and Security Behaviors, *International Institute for Knowledge Management Conference*, July 1-4, 2020, Lisbon, Portugal.
2. Bélanger, F., Keynote Speaker, A Path to Research Happiness: A Top Ten List of Do's and Don'ts, *Australasian Conference on Information Systems*, Doctoral Consortium, December 1, 2018, Sydney, Australia.
3. Bélanger, F., Keynote Speaker, Datenschutz und Datensicherheit im digitalen Zeitalter/Information (Privacy and Security in the Digital Age), *VRM Conference*, Mainz, Germany, June 20, 2017.
4. Bélanger, F. 2013, Commencement Speech, Pamplin College of Business graduation ceremony, May 18, Blacksburg, VA.
5. Bélanger, F. 2011, Keynote Speaker, The Relevance of IS Research: A Cloudy Idea?, *Portuguese Conference on Information Systems (CAPSI)*, October 19-21, Lisbon, Portugal.

### **Invited Research Presentations**

1. "Planning for Research Success," *Junior faculty Consortium, International Conference on Information Systems*, Austin, TX, December 12, 2021.
2. "A Path to Academic Happiness: A Top Ten List of Do's and Don'ts," Louisiana Tech, April 13, 2021
3. "Facilitating Knowledge Acquisition to Improve Employee Information Protective Behaviors," University of Georgia, April 9, 2021.
4. "Knowledge, Motivation or Belief? Facilitating Knowledge Acquisition to Improve Employee Information Protective Behaviors," SISTM Research Seminar Series, University of New South Wales, April 7, 2021.
5. "Why Would I Use Privacy Settings on My Smartphone? The Roles of Motivation and Contextual Knowledge," University of New South Wales, Sydney, Australia, November 29, 2018.
6. "Information, Motivation and Behavioral Skills: Influencing Privacy Behaviors," IS Research Seminar Speaker, Ivey Business School, University of Western Ontario, London, ON, Canada, December 5, 2017.
7. "The Role of Knowledge in Information Privacy and Security Behaviors," Technical University of Lisbon, Lisbon, Portugal, July 7, 2017.
8. "Information, Motivation and Behavioral Skills: Influencing Privacy Behaviors," KoMePol (Communication, Media Politics) Invited Speaker Series, Koblenz and Landau, Germany, July 4 and 5, 2017.
9. "Integrating Information Privacy and IS Continuance Frameworks to Study Wearable Devices," University of New Mexico Distinguished Speaker Series, Albuquerque, NM, April 7, 2017.
10. "An IS Wicked Problem: Improving Individual Privacy Behaviors," Virginia Research Seminars Series, Virginia Commonwealth University, Richmond VA, March 31, 2017.

11. "We-Privacy: A Theory for Multilevel Information Privacy in Digital Environments," Washington State University, Pullman, WA, February 10, 2017
12. "Smartphone Information Privacy Practices: The Importance of Knowledge and Awareness, Alliance for Social, Political, Ethical, and Cultural Thought (ASPECT), November 9, 2016.
13. "The Role of Information Privacy on IS Continuance: Integrating IS Continuance and Privacy Calculus Frameworks to Study Wearable Devices," Business Information Technology PHD Seminar, Virginia Tech, September 23, 2016
14. "Mobile and Ubiquitous Information Privacy: Actual User Behaviors" Kennesaw State University, October 28, 2015.
15. "A Research Program on Mobile Information Privacy," Northern Arizona University, Bilby Speaker Series, April 17, 2015.
16. "Security and Privacy in the Mobile World", Bélanger, F. and Clancy, C., President T. Sands' Installment - Experience Virginia Tech: Learn, Explore, Engage, October 18, 2014.
17. "A Research Program on Mobile Information Privacy," Information Systems Department Speaker, Virginia Commonwealth University, September 26, 2014.
18. "Enhancing Mobile Information Privacy Practices," Information Systems and Decision Science Speaker Series, University of South Florida, May 2, 2014.
19. "Enhancing Mobile Information Privacy Practices," Queens University, Kingston, Ontario, Canada, March 7, 2014.
20. "Mobile Information Privacy Practices," Business Information Technology Department, Virginia Tech, September 30, 2013.
21. "Grounded Theory and Qualitative Research Methods," College of Business, Honors Program, Virginia Tech, March 23, 2012.
22. "Determinants of online privacy protection behaviors: A grounded theory model," Groupe de Recherche en Systemes d'Information, Hautes Etudes Commerciales (HEC), Montreal, Canada, March 25, 2011.
23. "Concern for Information Privacy of Others: Protecting Children Privacy Online," Information Systems and Decision Science Speaker Series, University of South Florida, April 30, 2010.
24. "Conducting Multilevel Research in Information Systems," University of Canterbury, Christchurch, New Zealand, August 26, 2009.
25. "Conducting Multilevel Research in Information Systems," Auckland University of Technology, Auckland, New Zealand, August 21, 2009.
26. "Communication Media Repertoires: Dealing with The Multiplicity of Media Choices," University of Canterbury, Christchurch, New Zealand, July 30, 2009.
27. "POCKET: The Design of an IT Artifact for Children's Online Privacy," Pennsylvania State University, State College, PA April 9, 2008. (With Robert E. Crossler).
28. "Beyond E-Commerce: Users' View of Website Success Across Website Types," Research Seminar, *Instituto Superior de Economia e Gestao*, Technical University of Lisbon, June 21, 2006.
29. "Communication Mode Repertoires: Dealing with The Multiplicity of Media Choices," *The Business of Management Research Center and the Imasco Chair in IS Seminar Series*, McGill University, Montreal, Canada, April 14, 2005.

### **Sample Industry and Outreach Presentations**

1. "Combining Socialization and Fitness Technologies to Increase Exercise and Improve Well-Being," *American Association for Retired Persons Blacksburg Chapter*, Program Event, May 15, 2018, Blacksburg, VA (with T. James).
2. "Fitness Technology and Older Adults: Studying Socialization as a Facilitator for Exercise Outcomes and Continued Usage," *Joint Meeting of the Futures Board and Stakeholder's Committee*, Center for Gerontology, Blacksburg, VA. May 24, 2017.

3. "Privacy in the Digital Age," *Virginia Tech Foundation*, Blacksburg, VA, March 24, 2016.
4. "Fulbright Experiences," *AdvanceVT/Women's Center Leadership Lunch*, October 20, 2014.
5. "Protecting Children's Privacy Online," *University of Canterbury Community Education*, Christchurch, New Zealand, August 5, 2009.
6. "Going Beyond the Web: Global Trends and Marketing Tips for eCommerce," *Association of Woodworking and Furnishing Suppliers*, Las Vegas, NV, July 26, 2005.
7. "Security and Privacy in Electronic Commerce," *Institute for Advanced Learning and Research*, Danville, VA, August 20, 2004.
8. "Trends in Global E-Commerce," *New Century Technology Council*, August 19, 2004.
9. "Global Electronic Commerce," *Global Virginia*, U.S. Department of Commerce grant, Abingdon, VA, June 10, 2004.
10. "Introduction to Electronic Commerce," *Institute for Advanced Learning and Research*, Danville, VA, May 20, 2004.
11. "Global Trends in Knowledge-based Service Industries and Electronic Commerce," invited keynote speaker, *Ministry of Commerce, Industry and Energy of South Korea*, Seoul, South Korea, May 24, 2003.
12. "B2B E-Commerce," *Accounting and Auditing Conference*, Roanoke, VA, October 8-9, 2001 and Norfolk, VA, November 16-17, 2001.
13. "Telework Panel," *Symposium on Telework and the Workplace for the 21st Century*, Department of Labor, New Orleans, LA, October 16, 2000.

### Conference Panels and Other Workshops

1. Ritu Agarwal, France Bélanger, Alan Dennis, Alok Gupta, Suprateek Sarker (Moderator: Andreas Eckhardt). Editors' Panel on Publishing in Top Journals, Junior faculty Consortium, International Conference on Information Systems, Austin, TX, December 12, 2021.
2. France Bélanger, Dennis Galletta, Jason Thatcher; Anthony Vance, Corey Angst (Moderator: John D'Arcy). Insights for Top Journal Publication, *IFIP Working Group 8.11/11.13 Dewald Roode Information Security Workshop*, Salt Lake City, UT, October 8, 2021.
3. Bélanger, F., Fox, E. (Computer Science), Huber, P. (Physics), Watson, L. (Computer Science), Pruden-Bagchi, A. (Civil Engineering), and Martin, T. (ECE), *Faculty Senate Forum on Research and Scholarship*, March 16, 2017 (Virginia Tech)
4. Bélanger, F., Crossler, R. E., Keith, M. 2015. Design Science in Action: Exemplars from Information Privacy Artifacts in IS Research, *Hawaii International Conference on Systems Sciences*, Kauai, HI, January 4-7.
5. Bélanger, F. and Van Slyke, C., 2012, Tutorial: Applying Learner-Centered Principles to Information Systems Education, *Hawaii International Conference on Systems Sciences*, Grand Wailea, Maui, HI, January 4-7.
6. Bélanger, F. and Van Slyke, C., 2011, Workshop: Applying Learner-Centered Principles to Information Systems Education, *Americas Conference on Information Systems*, Detroit, MI, August.
7. Bélanger, F. and Van Slyke, C., 2010, Applying Learner-Centered Principles to Information Systems Education, *AIS Special Interest Group on IS Education (SIGED) IAIM Conference*, St-Louis, MS, December 11.
8. Bélanger, F. and Van Slyke, C., 2010, A Learner-Centered Approach to Teaching Information Systems, *Information Systems Education Conference*, Memphis, TN, October 28-30, 2010.

9. Harris, A. L., Bélanger, F., Loch, K., Murray, M. C., and Urbaczewski, A., 2010, Study Abroad as an Education Experience: Challenges, Realizations, and Lessons Learned," *16<sup>th</sup> Proceedings of the Americas Conference on Information Systems*, Lima, Peru, Aug. 12-15.
10. Bélanger, F., Van Slyke, C. and Case, T. 2010, Focusing on the Learner: Creating a Learner-Centered IS Course, *Southern Association for Information Systems*, Atlanta, GA, March 26-27.
11. Bélanger, F., Perry, M., Berntzen, L., Rückemann, C.-P., and Cleff, E. B. 2010, Digital Society Trends: Challenges of Privacy and Anonymity in the Information Society, *Proceedings of the Fourth International Conference on Digital Society*, St. Maarten, Netherlands Antilles, February 10-16
12. Bélanger, F., Massey, A., and Joshi, K. D., 2007, Expanding our Minds: The Role of Intrapersonal Cognition, *Information Systems Cognitive Research Exchange (IS-CORE) Workshop*, Montreal, Canada, December 9.
13. Bélanger, F., Watson-Manheim, M. B., Harrington, S. and Johnson, N. 2007, The IT Artifact and Telecommuting, *Proceedings of the IFIP WG 8.2/9.5 Conference on Virtuality and Virtualization*, Vol. 236, Portland, OR, July 29-31, pp. 391-395 (ISSN 1571-5736).
14. Bélanger, F., Blanton, J. E., Kittner, M., and Van Slyke, C. 1999, Teaching the Management Information Systems Capstone Course, *Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, November 20-23, p. 234.

### Teaching Activities

#### Courses Taught:

##### Doctorate (All courses: In Classroom)

- ACIS 6504 Seminar in Information Systems Research, Virginia Tech
- ACIS 5974 ACIS Independent Study – Ph.D., Virginia Tech
- ACIS 620 Research in IS Management, University of Canterbury, New Zealand
- CIT 827 Information Systems Security Research, Addis Ababa University, Ethiopia
- TISI Topics in IS Research, Technical University of Lisbon, Portugal

##### Executive MBA (All courses: In Classroom)

- ACIS 5704 Managing Information Systems for Executive Decision Making, Virginia Tech
- BIT 5614 Information Technology for Business Decisions, Virginia Tech

##### Masters

- ACIS 5514 Management of Information Systems, in class, Virginia Tech
- ACIS 5534 Information Systems Development, online and in class, Virginia Tech
- ACIS 5554 IT Project Management, in class, Virginia Tech
- ACIS 5584 Information Systems Security and Assurance, in class, Virginia Tech
- ACIS 5624 Cybersecurity Governance and Risk Management, Online, Virginia Tech
- ACIS 5594 Web Applications and Electronic Commerce, in class, Virginia Tech
- ACIS 5974 ACIS Independent Study – Masters, in class, Virginia Tech
- ACIS 313 IS Project Management, in class, University of Canterbury, New Zealand

##### Undergraduate (All courses: In Classroom)

- ACIS 3554 Foundations of E-Business Technologies, Virginia Tech
- ACIS 3564 Management of Information Systems, Virginia Tech
- ACIS 3954 Study Abroad in Accounting and Information Systems, Virginia Tech
- ACIS 4515 Database Management Systems, Virginia Tech
- ACIS 4524 Applied Software Development Project, Virginia Tech

ACIS 4554	Networks and Telecommunications in Business, Virginia Tech
ACIS 4684	Information Systems Security and Assurance, Virginia Tech
ACIS 4974	ACIS Independent Study – Undergraduate, Virginia Tech
ISM 3113	Systems Analysis and Design, University of South Florida
ISM 4220	Business Data Communications, University of South Florida
ISM 4300	Managing Information Services, University of South Florida

#### Study Abroad Courses

2008-2013 Business Management on the French Riviera, Antibes, France

#### Dissertation Committees:

##### *CHAIR*

1. Patricia Martins, "Post-Adoption Information Systems Usage Behavior Contribution To Organizational Ambidexterity," Instituto Superior de Economia e Gestão, Portugal (July 2019, co-chair).
2. Tilahun Muluneh, "The Impacts of National Culture on Information Systems Security Compliance," Information Technology Management, Addis Ababa University, Ethiopia (February 2017).
3. Berhanu Borena, "Social Networks and Information Privacy in Low Income Countries: A Dyadic Investigation," Information Technology Management, Addis Ababa University, Ethiopia (July 2015).
4. Kathy Enget, "Determinants of Fraud Expertise and Their Impact on Auditor Judgments in Fraud Risk Assessments and Audit Plan Modifications", Accounting and Information Systems, Virginia Tech (June 2015, co-chair).
5. Winnie Picoto, "An organizational Perspective of Mobile Business Value: The Effects of Technological, Organizational and Environmental Factors," ISEG – Instituto Superior de Economia e Gestão, Portugal (October 2011, co-chair).
6. Lucian Zelazny, "Information Systems Development Success: Perspectives of Software Development Team Members," Accounting and Information Systems, Virginia Tech (July 2011, co-chair).
7. Robert E. Crossler, "Protection Motivation Theory: Understanding the Determinants of Individual Security Behavior," Virginia Tech (May 2009).
8. Dave Henderson, "The Effects of Developer Expertise on Method Adaptation in Software Development," Accounting and Information Systems, Virginia Tech (September 2007; co-chair)
9. Lemuria Carter, "Political Participation in a Digital Age: An Integrated Perspective on the Impacts of the Internet on Voter Turnout," Accounting and Information Systems, Virginia Tech (May 2006).
10. L. Christian Schaupp, "Website Satisfaction: An Integrated Theoretical Model," Accounting and Information Systems, Virginia Tech (May 2005).

##### *MEMBER*

1. Daeun Daniel Choi – Business Information Technology, Privacy/Security, Sustainability, Trust, Cognitive Bias, IoT, AI and Big data (Expected May 2022, member)
2. Chantal Mutimukwe, "Information Privacy Protection in E-government in Rwanda," Örebro University, Sweden (June 2019, external reviewer).
3. Ian Twardus, "Effect of Non-GAAP Emphasis and Voluntary Disclosures on Nonprofessional Investor Decision Making in the Equity Crowdfunding Environment," ACIS Department, Virginia Tech (September 2017, member)
4. Mari Karjalainen, "Employees' Information Systems (IS) Security Behavior: Towards a Meta-Theory of IS Security Training and a New Model for Understanding Employees' IS

Security Behavior," Information Processing Science, University of Oulu, Finland (October 2011, Opponent; May 2011, external reviewer)

5. Yao-Jan (David) Chang, "An Investigation into Considerations for the Design of IS to Improve the Utility of the Use of the Co-Alignment Model: An Integration of Strategy and IT as a Coordination Strategy Framework - A Case Study of Virginia Beach," Hospitality and Tourism Management, Virginia Tech (August 2004, member).

### **Other Scholarly Activities**

#### **Licenses and Disclosures**

Patent and Provisional Patent Applications

2015 Privacy Helper 8, Provisional Patent No 62/132,217

Invention Disclosures to Virginia Tech Intellectual Property Office

2015 Privacy Helper 8, VTIP #15-074

2013 Privacy Helper, VTIP #13-153

2004 POCKET (Parental Online Consent for Kids Electronic Transactions), VTIP #04-589.

#### **Externally Funded Research Grants<sup>2</sup>**

1. RAPID: SaTC: Information privacy tensions and decisions in families during COVID-19. *National Science Foundation*, Science and Trustworthy Cyberspace (SaTC), Grant No. SES- 2039172, 2020-2021, \$199,849. PI (with Crossler, R. E. (Co-PI), & Allen, K. R. (Co-I)).
2. Crossler, R. E., Belanger, F., & Allen, K. R. (2020-2021). Information privacy in the age of pandemics. Carson College of Business Seed Grant, Washington State University. Funded for \$5,250.
3. An Inter-Disciplinary Study of Intelligent Home Assistants' Invasiveness in Family Units, *Institute for Society, Culture and Environment*, Scholars Program, 2018-2019, \$25,167, PI (with Allen, K. R. (Co-PI)).
4. Context Matters: How an End User's Incentives Shapes their Online Behavior, *Institute for Society, Culture and Environment*, Scholars Program 2017, \$29,970, Consultant (with Eric Jardine (PI)).
5. Exploring The Influence of Fitness Technology and Older Adults: Studying Socialization as a Facilitator for Exercise Outcomes and Continued Usage, *Center for Gerontology*, Affiliate Faculty Development Grant, December 2016, \$5,000, PI, (with T. L. James (Co-PI)).
6. How Socialization Facilitated by Fitness Technology Improves Exercise Participation and Outcomes, *Institute for Society, Culture and Environment*, December 2016, \$5,100, PI, (with James, T. L. (Co-PI)).
7. We-Privacy: Group Interaction and Information Management, *Institute for Society, Culture and Environment*, April-August 2016, \$19,046, Co-PI (with T. L. James (PI)).
8. An Exploration of Mobile Technology Addiction Vulnerabilities and Implications, *Institute for Society, Culture and Environment*, 2014-2015 Senior Scholar, \$20,000, PI (single authored).

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<sup>2</sup> Dr. Bélanger has received over \$350,000 in grants from her colleges and departments.

9. Improving Individual Mobile Information Privacy Practices, *Institute for Society, Culture and Environment*, April-August 2013, \$9,800, PI (single authored).
10. CT-ISG: POCKET: A Trustworthy System For Protecting Children's Online Privacy, *National Science Foundation*, CyberTrust program, Grant no. CNS-0524052, 2005-2008, \$449,961, Co-PI (with Hsiao, M. (PI), Park, J. (Co-PI), and Hiller J... S. (Co-PI)).
11. Collaborative Research: African-Americans in IT: Improving the Graduate Education and Workforce Pipelines, *National Science Foundation*, ITWF program, Grant no. CNS-0418165, 2004-2007, \$544,306, Co-PI (Smith, W. J. (PI), Lewis, T. (Co-PI), Harrington, V. (Co-PI)).
12. E-commerce for Small Businesses, *Institute for Advanced Learning and Research*, 2004, \$2,500, PI (single authored).
13. Defining and Evaluating Web Site Success, *New City Media Inc.*, 2004, \$9,324, PI (single).
14. Security Assurance and Business Ethics in the Curriculum, *The Boeing Company*, 2003, \$10,000, PI.
15. NSF ITWF Grant Submission Project, *Internet Technology Innovation Center*, 2003, \$9,684, PI.
16. Privacy and Security Issues for Electronic Government, *PriceWaterhouseCoopers*, 2000, \$15,000, Co-PI (with Hiller, J. S. (PI)).
17. Business-to-Business Auctions, *Virginia's Center for Innovative Technology*, 2000, \$5100, PI.

### **Undergraduate or Master's Student Research Projects Supervision**

1. 2019-2020, Travis Finch, Smart Home Speaker Study
2. 2017, Dipika Dipika, Adoption of Fitness Technologies (co-chaired with T. James)
3. 2016, Laura Rader, Group Information Privacy (co-chaired with T. James)
4. 2013-2014, Erin Bowley, Mobile Information Privacy Protection Practices
5. 2009, Lindsay Moss, Technology-Enabled Event Planning Business Plan
6. 2008, Arend Kooij, Search Engine Optimization Management
7. 2006, Robert Crossler, Wireless security
8. 2006, Alex Brown, E-Commerce: Digital Forensics
9. 2005, Terry Peters, The Information Security Balance
10. 2005, Dave Henderson, Agency and Stewardship Orientation and Knowledge Sharing
11. 2003, Matt Reckmeyer, Determinants of an E-satisfaction scale
12. 2003, J. Reckmeyer, Foundations of E-business Technologies.
13. 2003, Puja Chawla, The Future of E-business
14. 2003, Robert Buford, E-business: Keeping with the Pace of Consumers
15. 2002, Jeremy Maddrey, Online Creations
16. 2002, Catherine C. Mitchell, E-Business Technologies
17. 2001, Saud Masud, Mobile Commerce and its Applications
18. 2000, Keri White, Small Business Failures in E-Commerce: Technology and Other Factors
19. 2000, Marilyn Griffin and Jeff Miller, Passion4Art Business Plan Development
20. 2000, Robert Clark, Developing and Online Business: A Strategic Plan
21. 2000, Elaine Kang, E-commerce
22. 2000, Kevin Lane, E-commerce



23. 1998, Jeff Newell, TCP/IP Protocol design.

### **Academic Honors and Award**

#### **Professorships and Fellowships**

2021-present University Distinguished Professor, Virginia Tech  
2013-present R. B. Pamplin Professor, ACIS, Virginia Tech  
2009-present Tom & Daisy Byrd Senior Faculty Fellow, ACIS, Virginia Tech  
2020-2023 Professorial Visiting Fellow, University of New South Wales, Australia

2017 KoMePol-IT Fellow, University of Koblenz-Landau, Germany  
2014-2015 Institute for Society, Culture and the Environment Senior Scholar  
2009 Erskine Fellow, University of Canterbury  
2006 Fulbright Distinguished Chair in MIS, Portugal  
2002-2008 Alumni Research Fellow, Accounting and Information Systems Department, Virginia Tech  
1993-1996 Graduate Student Fellow, University of South Florida

#### **International Research Related Awards**

2013 INFORMS ISS Design Science Award 2013 – Outstanding Design Science Research Stream (with Robert E. Crossler, Mississippi State University)

2008 Hoeber Excellence in Research Award

2008 IEEE Education Society Research Excellence Award

2005 Indiana University – CIBER Distinguished International Case Award

#### **Conference Best Paper Awards**

2010 Conference Distinguished Paper, *Annual Conference of the International Academy of E-Business*

2010 Best Paper Award, *Fourth International Conference on Digital Society*

2006 Best Paper Award, *Information Security Curriculum Development Conference*

2005 Best Paper Award, *Americas Conference on Information Systems*

#### **University Research Awards**

2017 Career Award for Research Excellence, Pamplin College of Business  
2015 Virginia Tech Alumni Award for Research Excellence  
2013 Pamplin College of Business Award for Research Excellence  
2007 Pamplin College of Business Award for Research Excellence

#### **Top Researcher Recognitions**

2021 Stanford Study Top 1% Most Influential Authors across all Disciplines and Time, <https://journals.plos.org/plosbiology/article/authors?id=10.1371/journal.pbio.3000918>.

2021 Stanford Study Top 1% Most Influential Authors for Careers (all time) in Information Systems,

- <https://journals.plos.org/plosbiology/article/authors?id=10.1371/journal.pbio.3000918>.
- 2012-2021 Top 100 most cited IS researchers (based on H-index)  
[https://eller.arizona.edu/sites/default/files/AIL-H-Index\\_MIS\\_May2020.pdf](https://eller.arizona.edu/sites/default/files/AIL-H-Index_MIS_May2020.pdf)
- 2015-2020 Top 50 AIS researchers (BYU Rankings),  
[http://www.byuaccounting.net/rankings/indrank/rank\\_ind.php?qurank=AIS&sortorder=ranking30](http://www.byuaccounting.net/rankings/indrank/rank_ind.php?qurank=AIS&sortorder=ranking30)
- 2005-2021 Top 100 for top journals (<https://www.aisresearchrankings.org/rankings/>); various years and journal combinations

### Other Major Recognitions

- 2019-present Distinguished Member – Cum Laude, Association for Information Systems  
 1997-present Beta Gamma Sigma Honor Society  
 2005 Virginia Tech Scholar of the Week, April 2005.  
 2001 Teaching Excellence Award, Pamplin College of Business, Virginia Tech  
 1996 Ernst&Young/International Conference on Information Systems Doctoral Consortium, Selected attendee  
 1996 Decision Sciences Institute Doctoral Consortium, Selected attendee  
 1985 University Scholar, McGill University  
 1982-1985 Faculty Scholar, McGill University (3 yearly awards)

### Media Appearances

Dr. Bélanger's research has broad impacts for citizens and industry. She has been interviewed for numerous trade press articles (most recently *USA Today* June 2019 and *Verywell Health* November 2020), social media (most recently <https://termsconditionsapply.com/> December 2019), and the National Public Radio (most recently June 2017). A complete list of the 40+ news media articles based on her research is available from Dr. Bélanger.

## Professional Service

### Editorships

- 2021-2024 Senior Editor, *MIS Quarterly*  
 2015-2021 Senior Editor, *Journal of the Association for Information Systems*  
 2020 Track Chair, *International Conference on Information Systems (ICIS) 2020*, Cyber-security, privacy, legal and ethical issues in IS  
 2014-2015 Guest Editor, *Information Systems Journal*, special issue on Reframing Privacy  
 2011-2016 Guest Senior Editor, *MIS Quarterly*  
 2015-2017 Guest Senior Editor, *European Journal of Information Systems*, special issue on information security and privacy  
 2011-2016 Associate Editor, *Information Systems Research*  
 2007-2013 Associate Editor, *MIS Quarterly*  
 2015 Track Chair, *International Conference on Information Systems (ICIS) 2015*, Information Security and Privacy  
 2011 Associate Editor, *International Conference on Information Systems (ICIS) 2011*, Human Behavior and IT Track  
 2010 Associate Editor, *International Conference on Information Systems (ICIS) 2010*, Global Track  
 2002-2008 Associate Editor, *Journal of Electronic Commerce in Organizations*

2007 International Conference on Information Systems, Associate Editor, Conference Theme Track  
2006 Guest Editor, *Information Technology & People*, 18:4  
2003 Guest Editor, *Database for Advances in Information Systems*, special issue on Virtual Work Environments, 34:4

### **Editorial Review Boards**

2006-2017 *Journal of Enterprise Information Management*  
2008 *Encyclopedia of Information Science & Technology*, 2<sup>nd</sup> Ed., Honorary International Advisory Board member  
2004-2007 *Idea Group Editorial Advisory Review Board*  
2004 *Encyclopedia of Information Science and Technology*  
1999-2001 *Journal of Information Systems Education*

### **Ad Hoc Reviews for Journals**

*Annals of Tourism Research* 2001  
*Communications of the ACM* 2002-2003, 2005-2007  
*Database* 2001-2002  
*Decision Science Journal*, 2018  
*Decision Support Systems*, 2016  
*Group Decision and Negotiation* 2005  
*Electronic Markets* 2013  
*e-Service Journal* 2011  
*European Journal of Information Systems* 2010  
*Human Resources Management* 2005-2006  
*IEEE Transactions on Professional Communications* 2009  
*IEEE Transactions on Engineering Management* 2020  
*Information & Management* 2012, 2019  
*Information Resources Management Journal* 2010  
*Information Systems Frontier* 2007, 2019  
*Information Systems Journal* 2014, 2017-2018  
*Information Systems Research* 2005-2008, 2014-2016  
*Information Technology and Management* 1999  
*Information, Technology, and People*, 2005, 2006, 2008  
*International Journal of Electronic Commerce* 2004  
*International Journal of Electronic Government* 2013, 2014  
*International Review of Administrative Sciences*, 2006  
*Journal of the Association for Information Systems* 2011, 2013, 2016, 2020  
*Journal of Organizational and End User Computing*, 2014, 2016, 2019  
*Journal of End User Computing* 1997  
*Journal of Enterprise Information Management* 2006, 2008-2009, 2011  
*Journal of Global Information Management*, 2009  
*Journal of Management Information Systems*, 2015-2017  
*Journal of Strategic Information Systems*, 2004-2005, 2012, 2016, 2019  
*Management Science* 2000  
*MIS Quarterly* 1998-2001, 2003-2010, 2014-2018

## **External Reviewer – Promotion, Tenure, and Professorships**

2008-2020 Brigham Young University, Brock University, College of William and Mary; Florida Atlantic University, Florida International University, Florida State University, Hautes Etudes Commerciales (HEC; Canada), Louisiana Tech University, Temple University; University of Christchurch (New Zealand), University of Delaware, University of Kansas, University of Massachusetts – Amherst, University of New Mexico, University of Richmond, University of Texas at San Antonio, University of Virginia (2), West Virginia University.

## **Research Grant Reviews (External to Virginia Tech)**

2020 Social Sciences and Humanities Research Council of Canada  
2017 National Science Foundation Panelist, SaTC program  
2016 Israeli Science Foundation  
2014 National Science Foundation Panelist, SaTC program  
2014 National Science Foundation Reviewer, Science, Technology, and Society program.  
2010 National Research Funds of Luxembourg  
2007 National Science Foundation, IOC program.  
2002 Social Sciences and Humanities Research Council of Canada  
2000 Fond pour la Formation des Chercheurs et d'Aide a la Recherche (Foundation for Research and Training of Researchers)

## **International Conferences - Executive Committee**

2021 Junior Faculty Consortium Co-Chair, *International Conference on Information Systems*, Austin, TX, USA.  
2015 Junior Faculty Consortium Chair, *Americas Conference on Information Systems*, Puerto Rico.  
2011 Conference Chair, IFIP WG8.11/11.13 *Dewald Roode Workshop on Information Security 2011*, Blacksburg, VA.  
2007 Ancillary Meetings Chair - *International Conference on Information Systems*, Montreal, Canada.  
2004 Conference Support Chair - *International Conference on Information Systems*, Washington, DC.

## **International Conferences – Program Committee (Except Editorships noted above)**

2007 *IFIP 8.2 Working Conference on Virtuality and Virtualization*, August, Portland, OR, conference committee member.  
2007 *Virtual Work, Teams and Organizations, Hawaii International Conference on Systems Sciences (HICSS)*, Waikoloa, Hawaii, Jan. 5-8, mini-track chair.  
2006 *Virtual Work, Teams and Organizations, HICSS*, Kauai, Hawaii, Jan. 4-7, mini-track chair.  
2005 *Virtual Work, Teams and Organizations, HICSS*, Waikoloa, Hawaii, Jan. 3-6, mini-track chair.  
2005 10<sup>th</sup> *Colloquium, Association Information & Management*, Toulouse, France, Sept., conference committee member.  
2004 *International Business Information Management Conference*, Amman, Jordan, July 4-6, conference committee member.

- 2004 Virtual Work, Teams and Organizations, *HICSS*, Waikoloa Hawaii, Jan. 5-8, mini-track chair.
- 2003 Virtuality in Organizations and Communities, *HICSS*, Waikoloa, Hawaii, Jan. 6-9, mini-track chair.
- 2003 *International Business Information Management Conference*, Cairo, Egypt, Dec. 16-18, conference committee member.
- 2002 Virtual Work Environments mini-track, *HICSS*, Hawaii, Jan. 7-10, mini-track chair.
- 2001 Distance Learning Technologies, *Information Resources Management Association*, Toronto, Canada, April 21-25, mini-track chair.
- 1999 Training in Distributed Organizations, *Americas Conference on Information Systems*, Milwaukee, WI, Aug. 13-15, mini-track chair.

### **Mentorships**

- 2021 Co-Chair, Junior Faculty Consortium, International Conference on Information Systems
- 2018 Mentor, Doctoral Consortium, Australasian Conference on Information Systems (ACIS)
- 2016 Mentor, Conference on Cybersecurity Education, Research & Practice, Kennesaw State University, October 28-29, 2016
- 2015 Chair, Junior Faculty Consortium, America's Conference on Information Systems
- 2014 Mentor, Junior Faculty Consortium, America's Conference on Information Systems
- 2005 Mentor, Junior Faculty Consortium, International Conference on Information Systems
- 2003 Mentor, Junior Faculty Consortium, International Conference on Information Systems

### **Other**

- 2016-present Co-founder, co-leader, Virginia Research Seminar Series in Information Systems.
- 2016-2017 Member of the Integrated Security destination area stakeholder committee, VT.

### **Professional Memberships**

- 2020-present Informs (Operations Research & Analytics Professionals)
- 2019-present Distinguished Member – Cum Laude - Association for Information Systems
- 1997-2018 Member, Association for Information Systems
- 2010-present Member, IFIP 8.11/11.13 Working Group on Information Security Research.
- 2001-2005 Board Member, Internet Technology Innovation Center's Governing Board

### **Personal Certifications**

- 2019- Community Emergency Response Team
- 2019-2021 Basic Life Support (CPR and AED)